

S E R V I C E N O T E

SUPERSEDES: NONE

Agilent 4278A 1kHz/1MHz Capacitance Meter

Serial Numbers: 2936J08515 / 2936J10040

Option 301 Scanner Interface function problem

Duplicate Service Notes: None

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

P/N	Description	Quantity
04278-66541	SCANNER I/F	1

Situation:

The multi-channel compensation data saved in the memory on the option 301 Scanner Interface board might be cleared after the 4278A is turned off and the problem happens intermittently.

Solution / Action:

Replace SCANNER I/F board with a new A41 board.

DATE: October 2000

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 1.0 Hours
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input checked="" type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
		USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	AGILENT RESPONSIBLE UNTIL: October 2002	
AUTHOR: TK	ENTITY: 3355	ADDITIONAL INFORMATION:	

